

## ***DIRECT EXPRESS***

# Place Orders Directly With FEDLINK's Discounted Prices



Beginning in Fiscal Year 2003, FEDLINK will be piloting a new purchasing option called *Direct Express*. Similar to making a purchase from the GSA schedule, FEDLINK customers will be able to place orders directly with five commercial information services vendors. Ebsco Publishing (online services only), Gale Group, LexisNexis, ProQuest, and West Group will be the first vendors to offer their services under this new

***FEDLINK customers will be able to place orders directly with five commercial information services vendors.***

streamlined process. Their products and service offerings will continue to be as comprehensive as always—electronic database publications, document delivery services, associated print publications and specialized access options.

As a result, FEDLINK has negotiated indefinite delivery indefinite quantity (IDIQ) contracts on a sole source basis with the five commercial information services vendors. An IDIQ contract allows the government to place orders for an indefinite quantity of commercially available supplies or services during a fixed period. Rather than renewing their current Basic Ordering Agreements, the vendors participating in the pilot will have negotiated an IDIQ contract offering "Direct Express" for Fiscal Year 2003.

### **Direct Express or Transfer Pay?**

For the five pilot program vendors, customers will now have two service options—Direct Express and Transfer Pay mode. With Direct Express, customers simply cite the FEDLINK contract number on their agency's purchase order and send it straight to the vendor. No synopsis or competition is required on purchases over \$25,000 as the FEDLINK IDIQ establishes the vendors as sole source for their individual products and services. When comparing two vendors with similar databases,

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### **Revolving Fund Benefits Continue**

Section 103 of P.L. 106-481 (2 U.S.C. 182c) which established FEDLINK as a revolving fund beginning in Fiscal Year 2002, authorized FEDLINK to provide "the procurement of commercial information services, publications in any format, and library support services,...related accounting services,...related education, information and support services" to federal offices and to other organizations entitled to use federal sources of supply (Subpart (f)(1)). Under the Economy Act, FEDLINK could only receive its administrative fees directly from a federal agency. Now it can accept its fees from federal agencies that have "passed through" a vendor and been earned for facilitating federal purchasing. (The vendors will pay the FEDLINK administrative fees.)

***With Direct Express, customers simply cite the FEDLINK contract number on their agency's purchase order and send it straight to the vendor.***

customers may want to compare prices or choose a vendor based upon their interface.

The vendor receives the purchase order, sets up the customer's account and promptly issues passwords and/or authorization numbers. The vendor will then invoice the FEDLINK customer directly against their agency's purchase order. The customer's agency finance office pays the invoice (and any interest penalties) and reports disbursements to the customer. (FEDLINK will not issue a statement of account for Direct Express purchases.)

What is the difference between Direct Express and FEDLINK's traditional payment modes? There is no online registration for this service option. With Direct Express the customer does not need to initiate or modify an Interagency Agreement (IAG) or pay the FEDLINK administrative fee directly. Instead, the FEDLINK fee is built into the vendor's fee which FEDLINK collects based on the volume of quarterly sales of Direct Express customers. Direct Express customers are responsible for initiating the purchase, managing delivery of the product and services, and paying invoices.

For customers using the Transfer Pay option, it's full account management service as usual. Most current members will continue to prefer transfer pay mode, which offers them more flexibility in managing their funds and provides more assistance with procurement processes. Under the Transfer Pay option, customers transfer both FEDLINK administrative fees and estimated annual service dollars to FEDLINK/Library of Congress (LC) via a signed Interagency Agreement (IAG). On behalf of the customer, LC/Contracts issues a delivery order to the vendor in the amount specified on the IAG. After receiving the delivery order, the vendor provides service to the customer and submits the customer's invoices to FEDLINK. FEDLINK reviews the invoices, rejects improper ones, and pays acceptable ones from the customer's account. FEDLINK sends the customer copies of rejected invoices, paid invoices, and a monthly statement of account. (The vendor does not pay FEDLINK administrative fees.)

Another major benefit of Transfer Pay Mode is extended order deadlines. Instead of having to fulfill a member's order either by providing services or by issuing delivery orders to vendors prior to the end of the fiscal year, before their funds expire, FEDLINK is able to accept signed IAGs with firm orders up to September 27, 2002 and generate delivery orders well into October. In addition, FEDLINK is also authorized to accept IAGs and amendments by fax, pending receipt of originals via courier service or mail. This reduces the lead time necessary to add

funds to purchase information products and services at the end of the fiscal year.

Members will be able to have a mixture of Transfer Pay, Direct Express and Direct Pay services, but they must choose one payment option per vendor. When choosing Transfer Pay or Direct Pay modes, each vendor service may be used only in one pay option on a single IAG. Members must consider payment mode choices carefully, because it is not possible to switch from one service option to the other during the fiscal year.

The five vendors participating in the pilot will offer traditional Transfer Pay and Direct Express options only. Their sales and customer representatives will be reviewing the details of the pilot during the next few months so that they can assist customers in using Direct Express. (Please note that EBSCO's serials subscription services will continue to be offered in transfer and traditional direct pay mode. Direct Express will apply only to their online services.)

### **Watch for Updates**

Future issues of *FEDLINK Technical Notes* will cover the beginning of the pilot and its developments. For specific information, please contact Lynn McDonald, FEDLINK Network Manager, by phone at (202) 707-4832 or by email to [lmcd@loc.gov](mailto:lmcd@loc.gov).

## **Direct Express FEDLINK Contract Numbers**

**To place an order with any of the Direct Express Vendors, simply cite the following contract numbers on your agency's purchase order. The FEDLINK vendor ID follows each number:**

- **EBSCO CASIAS Inc. (dba EBSCO Publishing) #03CSFC70101 (EH)**
- **The Gale Group #03CSFC70102 (GR)**
- **LexisNexis, a division of Reed Elsevier Inc. #03CSFC70103 (ML)**
- **ProQuest Information and Learning Company #03CSFC70104 (UM)**
- **West Group #03CSFC70105 (WE)**

# Call for Nominations: FLICC Announces 2002 Awards Program

To recognize the many innovative ways federal libraries, librarians, and library technicians are fulfilling the information demands of government, business, scholarly communities, and the American public, the Federal Library and Information Center Committee (FLICC) announces its national awards for federal librarianship. Federal libraries and staff throughout the United States and abroad will compete in three award categories for the fourth annual FLICC Awards.

## Program Offers Recognition and Reward

The FLICC Awards Working Group, chaired by Mark Ziomek of the U.S. Holocaust Memorial Museum Library, is ready for nominations for the 2002 FLICC Awards Program. The objective of the FLICC Working Group is to encourage outstanding accomplishment by federal libraries and information centers, librarians, and technicians. The awards program encourages excellence by recognizing outstanding federal libraries, information centers, librarians, and library technicians.

By presenting three awards, FLICC acknowledges the value of the contributions and individual efforts of the diverse federal information community. All federal libraries and information centers, practicing federal librarians, and library technicians are eligible for these awards. The nominees must demonstrate outstanding, innovative, and sustained achievements during Fiscal Year 2002.

The Awards Working Group will review the nominations and submit a list of finalists to the FLICC Executive Board (FEB) for their final selections. The FEB will select the winners in January 2003 and announce them in March 2003. The award winners will receive a certificate and plaque honoring their contributions to the field of library information service at the annual FLICC Forum on Federal Information Policies in Washington, D.C. in March 2003. FLICC will also cover any travel costs for the award recipient and library manager.

## Small and Large Libraries/Information Centers Recognized

The Federal Library/Information Center of the Year award recognizes the federal library or information center which demonstrates outstanding, innovative, and sustained achievement in Fiscal Year 2002 in its level of fulfilling its organization's mission and meeting the needs of its defined user groups. For the first time, FLICC will give awards to both a small library/information center (with a staff of 10 or fewer federal and/or contract employees)

and to a larger library/information center (with a staff of 11 or more federal and/or contract employees).

## Individuals Will Be Honored for FY2002 Efforts

The Federal Librarian of the Year award recognizes a federal librarian who demonstrates active and innovative leadership and professionalism during Fiscal Year 2002 in the promotion and development of library and information services. The Federal Library Technician of the Year award recognizes a practicing library technician who demon-

strates exceptional technical competency and flexibility under changing work conditions in Fiscal Year 2002.

## Deadline is November 15

To obtain nomination materials, visit the Awards Working Group Section of the FLICC Web site (<http://www.loc.gov/flicc/awards.html>) to print out a copy of the nomination forms; write to FLICC, c/o Library of Congress, LA-217, 101 Independence Avenue, S.E., Washington, DC 20540-4935; call (202) 707-4800; or send email to [flicc@loc.gov](mailto:flicc@loc.gov). The nomination packet includes the nomination form, selection criteria, and list of needed supporting materials. All completed nomination packets must be postmarked no later than **November 15, 2002**. If a nominator does not receive confirmation of the nomination by December 13, 2002, please contact Anna Bohlin by phone at (202) 707-4822. ■



# OCLC NEWS

## OCLC Connexion Released June 30

On June 30, 2002 OCLC successfully released *OCLC Connexion*. The newest member of the OCLC Cataloging and Metadata services family, *OCLC Connexion* integrates the functions previously provided through CORC and CatExpress, as well as many of the features of the traditional OCLC Cataloging service.

*OCLC Connexion* requires no changes to hardware, software, or access requirements. Normal Access and User Support fees apply when using *OCLC Connexion*.

### **OCLC Connexion Documentation Available**

Documentation for OCLC Connexion resembles CORC documentation in format, scope, and detail. The documentation includes revised/updated content from CORC documentation and new material. Documentation, FAQs, a functionality comparison with Passport, and other information can be found on the OCLC Connexion web site: <http://www.oclc.org/connexion>.

### **New OCLC Connexion Discussion List**

To assist OCLC Connexion users, OCLC launched **OCLC-Cat**, a new online discussion group. OCLC-Cat is a forum for library staff using Connexion, or any OCLC cataloging and metadata products and services. OCLC-Cat replaces the CORC-L discussion list. To subscribe, use the OCLC list sign-up form: <http://www.oclc.org/oclc/forms/listserv.htm>. Or, send an e-mail message to [listserv@oclc.org](mailto:listserv@oclc.org) with "subscribe OCLC-Cat [your name]" in the body of the message. Do **not** enter the brackets.

### **Demonstrations and Training**

FEDLINK is offering demonstrations and training on OCLC Connexion. See the FEDLINK Educational Programs page at <http://www.loc.gov/flicc/mmeduc.html>. Scroll down to the links for OCLC classes. For additional information on these programs, contact Anne Harrison at FEDLINK: 202-707-4834; [anha@loc.gov](mailto:anha@loc.gov).

### **Questions:**

**Call a FEDLINK OCLC Information Specialist at (202) 707-4846, or email us at [askocfno@loc.gov](mailto:askocfno@loc.gov)**

### **Reminder:**

**OCLC is on the World Wide Web at <http://www.oclc.org/home>**

## MARC Code List Changes

The following changes were implemented on June 6, 2002. The changes are based on announcements issued by the Library of Congress in April.

**MARC Category Code Source Code (Field 072, ‡2)**  
bicsc - BIC standard subject categories

**MARC Classification Source Codes (Field 084, ‡2)**  
clc - Zhongguo tu shu guan fen lei fa  
kktb - Kokuritsu Kokkai Thoshokan bunruihyo

**MARC Term, Name, Title Sources (Field 600-651, ‡2)**  
bet - British education thesaurus  
bicsc - BIC standard subject categories  
ccte - Carto-Canadiana thesaurus, English  
cctf - Carto-Canadiana thesaurus, francais

## Reminder: OCLC Documentation Distribution Policy Changes July 1, 2002

OCLC changed the distribution policy for printed documentation on July 1, 2002.

Before publication, OCLC will now send a Documentation Update Notice to current holders of specific titles announcing the availability of both the printed and Web versions. In May, OCLC mailed Documentation Update Notices to members for *Participating Institutions by Institution Name*, *Symbol Supplement*, and the technical bulletin series. Distribution of printed copies of *Participating Institutions* is scheduled for early August.

One free copy of new editions will continue to be available to those who need a printed copy. If you need a printed copy, you **MUST** order it. OCLC will bill for orders of additional copies. For a printed copy of technical bulletins as they are published, order the series.

## Listserv Announces Web Resources

For the latest information on new and revised documentation on OCLC's Web site, subscribe to the new listserv (DOCupdate-L). Simply send an email message to [listserv@oclc.org](mailto:listserv@oclc.org) with "subscribe DOCupdate-L [your name]" in the body of the message. Do **not** enter the brackets. You may also use the OCLC list sign-up form: <http://www.oclc.org/oclc/forms/listserv.htm>. DOCupdate-L is for announcements only; it is not a discussion list.

OCLC continues to encourage libraries to use electronic copies available from the OCLC Web site whenever possible.

## New Languages for OCLC Language Sets

OCLC added South Asian Language Sets in June 2002, bringing the total number of available languages to 12. Libraries can select from six different languages in this group: Hindi, Bengali, Gujarati, Panjabi, Urdu and Tamil.

The new sets will follow the established format of the Language Sets and be offered as ready-for-the-shelf collections of books for adults and children. The fixed price includes the materials, selection and acquisition costs, full MARC cataloging, the setting of holdings in WorldCat and delivery of bibliographic records. As always, shipping is free.

New sets will be offered every other month (i.e., February, April, June, August, October, December). For more information, visit the OCLC web site: <http://www.oclc.org/languagesets/> or contact Anne Harrison at FEDLINK: 202-707-4834; [anha@loc.gov](mailto:anha@loc.gov).

## FEDLINK End-of-Year Dates Extended

This year FEDLINK customers can add or move their funds through September 27, 2002. This means that customers can place more orders for services such as FirstSearch, which requires pre-payment of a set amount. (FirstSearch blocks are currently \$425 for a block of 500 searches.) To order such services, please be sure to fax any orders that require FEDLINK forms to 202-707-4873 because mail is still subject to delivery delays at government offices in the DC area. For details on FEDLINK's end-of-year dates and processes, see the May/June Issue of *FEDLINK Technical Notes* (also online at <http://www.loc.gov/flicc/tn/2002/05/tn0205.pdf>). For assistance with FEDLINK accounts, please call the FEDLINK Fiscal Hotline at (202) 707-4900. OCLC order forms are available online at [http://www2.oclc.org/forms/forms\\_index.asp](http://www2.oclc.org/forms/forms_index.asp).

## OCLC Usage Data Is Online

OCLC usage data through May 2002 is available on FEDLINK's online ALIX-FS system at <http://www.loc.gov/flicc/fedlacct.html>. FEDLINK customers can use this data to plan their year-end spending. Because data is posted here before your OCLC bill is paid, you can use this data to anticipate the amount needed in your OCLC account, hence avoiding deficits.

Each month, FEDLINK posts detail about OCLC usage by category, with analytical reports in HTML format. With this passworded system customers can review and analyze monthly OCLC expenditures on cataloging, resource

sharing/ILL, reference, telecommunications, documentation, and administration. The system offers two levels of reporting: summary and detail. The summary report shows the percentage of total monthly expenditures associated with each category. The detail report lists all line items in each category in descending order by total charge. Links from the summary report also reveal the detail data.

FEDLINK issues ALIX-FS passwords to the account IAG point of contact, who can determine who can access the system. For assistance with passwords and basic instructions, call the FEDLINK Fiscal Hotline at 202-707-4900. If you have questions about the product codes, prices or services used, email the FEDLINK OCLC team at [askocfno@loc.gov](mailto:askocfno@loc.gov). ■

## Join the Federal Librarians Discussion (FEDLIB) Listserv!

Trying to keep up on the latest initiatives, opportunities, and challenges for federal libraries and information centers can be overwhelming! Join FLICC's FEDLIB listserv and you can keep track of:

- federal library management,
- the latest issues and policy concerns,
- FEDLINK program updates,
- personnel and training opportunities,
- federal job offers and much more!

Post your own messages when you want feedback from your colleagues or have news to share with the federal library community.

### Just follow these steps to subscribe:

1. Send an email message to:  
[LISTSERV@LOC.GOV](mailto:LISTSERV@LOC.GOV)
2. In the Subject of the message enter:  
SUBSCRIBE FEDLIB
3. In the text of message enter: SUB-  
SCRIBE FEDLIB FIRSTNAME  
LASTNAME (Please use your real first  
and last names.)
4. Send your email!

You will receive a welcome message asking you to confirm your subscription within minutes of subscribing. Be sure to respond to this message in 24 hours to start your FEDLIB subscription! ■

# New Open Season for Defense and Treasury Consortia

FEDLINK is again offering customers an open enrollment period for several cost-saving consortia. ProQuest estimates the 27 participants in the Defense Consortium for ProQuest have already saved nearly \$330,000 so far this fiscal year. To take advantage of such savings, new Defense and Treasury participants can subscribe and obligate end-of-year funds for Fiscal Year 2002 through **September 27, 2002** or register for Fiscal Year 2003.

Certain restrictions do apply to consortial purchasing. Consortium pricing is only available under Transfer Pay mode and participants may only join or leave the consortium during open enrollment or renewal periods. (For additional information on registering for a consortium, see the FEDLINK Consortia Registration Scenarios below.)

In addition to the basic package, consortia participants may also choose to obligate additional funds for other products and services available from these vendors. For purchases such as microfilm and journal subscriptions which are outside the consortium packages customers must establish a separate account under their individual FEDLINK customer ID.

## ProQuest Defense Consortium

Defense Libraries who join the Defense Consortia have access to a variety of ProQuest products and services at lower prices:

**ABI/INFORM** – covers business conditions, trends, corporate strategies and tactics, management techniques, competitive and product information, and other topics in accounting, management, marketing and finance. Indexing and abstracts cover hundreds of business and management publications, including over 150 English-language titles from outside the U.S. A smaller subset, the ProQuest business module, is an add-on to the general reference database.

**Periodical Abstracts** (sometimes referred to as General Periodicals) – offers access to popular magazines and professional and academic publications in the areas of the humanities, social and life sciences, psychology and education fields. There are four editions available Library, Research I, Research II and a larger database called ProQuest Research Library.

**ProQuest Military** – provides access to 82 military titles, most of which are also indexed in Air University Index to Military Periodicals.

**National Newspapers** – provides comprehensive indexing and full text to *The Christian Science Monitor*, *The Los Angeles Times*, *The New York Times* (including their book review and magazine), *The Wall Street Journal* and *The Washington Post*. Every record includes complete bibliographic information and an abstract or annotated headline to make it easier to identify relevant records.

For more information and price quotations on any of these or other ProQuest services, contact Susan Brock, ProQuest sales representative, by phone at (800) 521-0600 (ext 3154) or by email to [susanbrock@il.proquest.com](mailto:susanbrock@il.proquest.com).

## EBSCOhost Treasury Consortium

FEDLINK is offering Department of the Treasury bureaus the opportunity to join the main Treasury Library in a consortium for the procurement of and access to EBSCOhost. This consortium bases its subscription periods on fiscal years and offers the EBSCOadmin module so that participants can customize their usage statistics.

EBSCOhost is offering two packages, the Premier and the Elite, and a number of packages and collections. Both packages offer *Academic Search* and *Business Source* databases; the premier package offers more services and titles than the elite. The packages also offer a choice of *Newspaper Source* or *Econlit*. Package components may also be purchased individually. The packages include

- *Academic Search* – a multi-discipline, full-text database of peer-reviewed full text journals.
- *Business Source* – a full-text business database of scholarly business journals covering management, economics, finance, accounting, international business and more.
- *Newspaper Source* – more than a half a million articles from daily feeds from the Knight-Ridder/Tribune Business News and Knight-Ridder/Tribune News Service. It also offers *The Christian Science Monitor* and *The Los Angeles Times*, as well as coverage of valuable national and international titles, including *The Wall Street Journal*, *The New York Times*, and a variety of international newspapers.
- *EconLit* – the American Economic Association's electronic bibliographic database. EconLit records include abstracts of books, journal articles, and working papers published by the Cambridge Univer-

sity Press on subjects including accounting, consumer economics, monetary policy, labor, marketing, demographics, modeling, economic theory, planning, and more.

Beyond the basic packages, EBSCOhost is offering discounted consortial pricing on its separate collections:

- Academic Abstracts FullTEXT Ultra – contains more than 960 periodicals indexed and abstracted, cover-to-cover indexing and abstracts for *The New York Times*, *Essential Historical Documents* and the *1997 US Government Manual*, and the Image Collection featuring 12,000 images from Archive Photo and 1,000 maps and flags from MapQuest.
- Legal Collection – has information centered on the discipline of law and legal topics such as criminal justice, international law, federal law, organized crime, medical, labor & human resource law, ethics the environment, and more. Offers full-text database of *Harvard Law Review*, *California Law Review*, *American Lawyer*, *National Law Journal*, *American Criminal Law Review*, *American Journal of Criminal Law* and more.
- Psychology & Behavioral Collection – provides a comprehensive database with over 474 full text titles on topics in emotional and behavioral characteristics, psychiatry and psychology, mental processes, anthropology, and observational and experimental methods.
- Sociological Collection Abstracts – offers journal articles in the sociology abstracts database from 1974 to the present with over 2,000 discipline-related serials.
- Computer Source – provides researchers with the latest information and current trends in high technology.

Prices for EBSCO proprietary databases include unlimited local and remote access (for authorized users of the institution) while prices for third party databases may include additional restrictions from publisher as noted above. Contact Heather McLeod, EBSCO Federal Government Sales Representative, for more information and pricing by phone at (800) 653-2726 ext. 555 or by email to [hmcLeod@epnet.com](mailto:hmcLeod@epnet.com).

## FEDLINK Consortia Registration Scenarios

Depending on a member's current FEDLINK account status, customers may need to take one or more of the actions described below. End-of-year deadlines do apply for Fiscal Year 2002 purchases.

To join immediately, add the service to your individual account by faxing a *Add Service/Add Funds* form to the FEDLINK Fiscal Hot Line at (202) 707-4999. Once registered for the service, customers should use the *Transfer Pay Adjustment* form to move funds from their FEDLINK account to the consortium account.

Customers not yet registered for FY2002 must complete

the FEDLINK online registration form available on the home page <http://www.loc.gov/flicc>. Once the funds are placed in an account under the customer's FEDLINK ID, they can then use the *Transfer Pay Adjustment* form to move funds from their FEDLINK ID account to the consortium account.

Customers who purchased the service directly from the vendor and not through FEDLINK must contact the vendor's federal government sales representatives listed above. These customers will also need to complete the FEDLINK online registration form available on the home page <http://www.loc.gov/flicc> to convert their service account to a consortium transfer pay account.

Customers registered for the service under a FEDLINK direct pay account option are not permitted to change to this service in a transfer pay account option during the same fiscal year but may register for it in Fiscal Year 2003.

Contact the FEDLINK Fiscal Hotline by phone at (202) 707-4900, fax (202) 707-4999 or email [fliccfo@loc.gov](mailto:fliccfo@loc.gov) if you have any questions concerning these registration scenarios or about your account. ■

## End-of-Year Purchasing Update

### FEDLINK Welcomes Monographics Vendors

Effective August 1, 2002, six brand new monographic vendors, one previous FEDLINK vendor and one current FEDLINK vendor began selling books for the first time through FEDLINK. FEDLINK customers may want to add these vendors to their acquisition programs immediately to take advantage of their end-of-year funds.

For the latest information on these monographic vendors, check out FEDLINK's online Service Directory at <http://www.loc.gov/flicc/mmcontr.html>. The new and returning vendors are (the FEDLINK Vendor ID follows in parentheses):

- Research Periodicals & Books Services, Inc. (UP)
- EBSCO Information Services (EM)
- Midwest Library Service (MW)
- Complete Book & Media Supply, Inc. (CM)
- Econo-Clad Books/Sagebrush Corp. (SB)
- G+L Wissenschaftliche Buchhandlung GmbH - Scientific Booksellers (GL)
- Delmar Learning/Thomson (DL)
- Books Research, Inc. (RM)

For more information about publication acquisition vendors, contact David Pachter, FEDLINK Network Program Specialist by phone at (202) 707-4848 or send email to [dpac@loc.gov](mailto:dpac@loc.gov) or Jim Oliver, FEDLINK Vendor Services Coordinator, by phone (202) 707-4960 or by email to [joli@loc.gov](mailto:joli@loc.gov).

# Library Assessment and Benchmarking Institute Planned

FEDLINK is heading to Monterey, California to join with the Special Library Association (SLA) and the Association of Research Libraries (ARL) to present "LAB 2000—Library Assessment and Benchmarking Institute" on September 13-17, 2002.

Join leading thinkers and practitioners from around the information world for LAB 2002, and discover the value of the information librarians provide. This unique program is designed to provide information professionals in government, academic and/or corporate settings with practical assessment strategies, benchmarking techniques and e-metrics.

The call for the event describes its necessity: "In today's economic conditions, garnering and brokering information has become a valuable skill.

The true value of information is undeniable. Information is the most important driver of change in the information profession.

Understanding and implementing measurement and communication strategies will continue to be critical to the success of information professionals in all organizations. So, you must be

capable not only of managing information, but also of understanding how to measure its value within your organization."

Session topics include ARL's TRI/SERVQUAL/

LibQUAL+™, benchmarking and norming, culture assessment, and strategic planning with an outstanding faculty including:

- Colleen Cook, Executive Associate Dean of the Texas A&M University Libraries
- A. Parasuraman, Professor, and Holder of the James W. McLamore Chair in Marketing at the University of Miami
- Bruce Thompson, Professor and Distinguished Research Scholar, Department of Educational Psychology, Texas A&M University, and Adjunct Professor of Community Medicine, Baylor College of Medicine
- Sarah M. Pritchard, the University Librarian at the University of California, Santa Barbara.
- Roger Strouse, Director and Lead Analyst at Outsell, Inc.
- Erik Jul, Executive Director of the OCLC Institute
- Denise M. Davis, Director of Statistics and Surveys, National Commission on Libraries and Information Science (NCLIS)
- Cindy Mediavilla, Associate Director for Strategic Planning and part-time faculty for the UCLA Department of Information Studies.

To register or learn more, visit the institute Web site at <http://www.sla.org/content/learn/withcolleagues/LAB2002/index.cfm>. ■



**Special Libraries  
Association**  
[www.sla.org](http://www.sla.org)







## *This Just In...*

### ***How to Use FEDLINK in 2003 Will Be a Video***

After FEDLINK's recent successes with cybercasting and developing its online educational video library (<http://www.loc.gov/flicc/vidlib.html>), the annual *How to Use FEDLINK* event will now be made into a series of video segments so that all members and customers can hear the latest program updates.

Instead of scheduling time away from the office or traveling to the Library of Congress, all FEDLINK users will be able to logon at their convenience and watch several videos on new FEDLINK initiatives including Direct Express (see page 1) and other news for Fiscal Year 2003. Watch future issues of *FEDLINK Technical Notes* and Visit the FLICC/FEDLINK What's New Web page (<http://www.loc.gov/flicc/mmwnew.html>) for the latest details on the video series!

### **Fall Membership Meeting to Look at Outsourcing**

Mark your calendar for the October 17, 2002 FEDLINK Fall Membership Meeting! The meeting will begin at 9:00 a.m. in the Library of Congress Madison Building's Mumford Room. The meeting will feature an in-depth discussion of recent developments concerning outsourcing of federal libraries and the first look at the new FLICC/FEDLINK Web Site! Watch your mail for a meeting announcement later this summer.

### **OCLC Users Group Meeting Now a Full Day**

Join your colleagues on November 1 in the West Dining Room of the Library of Congress (LC) Madison Building for a day-long OCLC event. Presentations will highlight the latest enhancements to the joint LC/OCLC digital reference project, QuestionPoint, and OCLC's new preservation and digitizing services. Other discussions will offer tips on migrating to *OCLC Connexion*, a new cataloging Web interface, and updates on OCLC ILL, FirstSearch/ECO, and netLibrary. ■

## **FEDLINK Accepts Variety of Procurement Documents**

Would your agency prefer to use a purchase order, Military Interdepartmental Purchase Request (MIPR), or other agency specific documents in lieu of a FEDLINK interagency agreement (IAG)?

Beginning in FY2003, FEDLINK can accept other procurement documents from your agency instead of the completed LC/FEDLINK IAG. To simplify your agency's internal processing, LC/FEDLINK will work with agency-specific funding documents, although the terms of your agency's documents will need to acknowledge the requirements of the FEDLINK program.

When using an alternate purchasing document, the purchaser will need to accept the following terms:

- to purchase only those products and services authorized under the Library of Congress Fiscal Operations Improvement Act of 2000, Public Law 106-481, §103 (2U.S.C. §182c)—i.e., commercial information services, publications in any format, library support services, related accounting services, and related education, information and support services;
- to pay for services in advance, in accordance with §103(c)(2) of the Act;
- to abide by the administrative policies and procedures contained in the *FEDLINK Member Handbook*, on the FLICC/FEDLINK Web site at <http://www.loc.gov/flicc/mhb/mhbtoc.html>;
- to order and verify properly receipt of goods and services for which FEDLINK makes payment;
- to remit payment for administrative fees and/or service dollars electronically within 60 days of the due date on the billing document from the Library of Congress, on penalty of termination of services (per payment method specified below); and
- to cover any and all legitimate commitments incurred in excess of funds obligated on this purchasing vehicle.

Customers will also need to indicate the appropriation period of their funds (i.e., one year, multi year or non-appropriated funds). Payment options will remain the same. FEDLINK prefers that customers use an electronic funds transfer (EFT) approach but they can still use manual payment methods, if necessary.

For more information on sending alternate procurement documents to FEDLINK, please contact the FEDLINK Fiscal Hotline at (202) 707-4900. ■

# FLICC/FEDLINK CALENDAR KEY

<sup>1</sup> **FEDLINK TRAINING CLASS:** REGISTRATION IS MANDATORY. CALL (202) 707-4848.

<sup>2</sup> **THE FEDLINK TRAINING ROOM** IS LOCATED AT THE LIBRARY OF CONGRESS, ADAMS BLDG., ROOM 216, 2ND ST. AND INDEPENDENCE AVE. SE, WASHINGTON, D.C.

<sup>3</sup> **FLICC EDUCATIONAL PROGRAM:** REGISTRATION IS MANDATORY. CALL (202) 707-4800, UNLESS INSTRUCTED OTHERWISE IN THE CALENDAR LISTING.

<sup>4</sup> **PREREQUISITES** FOLLOW:

- **ALTERNATIVE WEB**—PREREQUISITE: "FINDING IT" OR EXPERIENCE SEARCHING.
- **CATALOGING INTERNET RESOURCES USING CORC**—PREREQUISITE: KNOWLEDGE OF CATALOGING PRINCIPLES AND THE MARC FORMAT. EXPERIENCE CATALOGING LIBRARY MATERIALS AND USING NETSCAPE OR INTERNET EXPLORER.
- **CATALOGING MICROENHANCER**—PREREQUISITE: UNDERSTANDING OF THE MARC FORMAT AND CATALOGING PRINCIPLES, INTRODUCTION TO SEARCHING OCLC OR EQUIVALENT EXPERIENCE.
- **COPY CATALOGING ON OCLC**—PREREQUISITE: INTRODUCTION TO SEARCHING OCLC.
- **CORC PATHFINDERS**—PREREQUISITE: EXPERIENCE USING NETSCAPE OR INTERNET EXPLORER.
- **FINDING IT: INTRODUCTION TO RESEARCH ON THE WORLD WIDE WEB**—PREREQUISITE: EXPERIENCE USING THE WORLD WIDE WEB.
- **OCLC AUTHORITIES**—PREREQUISITE: INTRO TO SEARCHING OCLC; COPY CATALOGING ON OCLC
- **ORIGINAL CATALOGING ON OCLC**—INTRO TO SEARCHING OCLC; KNOWLEDGE OF CATALOGING PRINCIPLES AND THE MARC FORMAT
- **ORIGINAL CATALOGING MICROENHANCER**—AN UNDERSTANDING OF THE MARC FORMAT AND CATALOGING PRINCIPLES, INTRODUCTION TO SEARCHING OCLC OR EQUIVALENT EXPERIENCE.
- **OCLC CONNEXION OVERVIEW**—INTRO TO SEARCHING OCLC; COPY CATALOGING ON OCLC; KNOWLEDGE OF CATALOGING AND THE MARC FORMAT.
- **WEB INTERFACE TO THE OCLC ILL SUBSYSTEM**—PREREQUISITE: INTRODUCTION TO SEARCHING OCLC.

FOR INFORMATION ON COURSES NOT APPEARING IN THIS EDITION OF THE CALENDAR, VISIT THE FLICC/FEDLINK WEB SITE AT [HTTP://WWW.LOC.GOV/FLICC](http://www.loc.gov/flicc). REQUEST ADA ACCOMMODATIONS FIVE BUSINESS DAYS IN ADVANCE AT (202) 707-6362 TTY OR [ACA@LOC.GOV](mailto:ACA@LOC.GOV).

## AUGUST

- 14 CORC PATHFINDERS<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED<sup>4</sup>
- 21 OCLC CONNEXION DEMO<sup>1</sup>**  
9:00AM - 10:30AM  
FEDLINK TRAINING ROOM<sup>2</sup>  
FREE—REGISTRATION REQUIRED
- 21 FEDLINK VENDOR BRIEFING: netLIBRARY**  
1:30PM - 3:30PM  
NATIONAL DIGITAL LIBRARY LEARNING CENTER  
LIBRARY OF CONGRESS—MADISON BUILDING  
FREE—REGISTRATION REQUIRED
- 22 ORIGINAL CATALOGING ON OCLC<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED<sup>4</sup>
- 23 OCLC AUTHORITIES<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED<sup>4</sup>
- 27 OCLC CONNEXION DEMO<sup>1</sup>**  
9:00AM - 10:30AM  
FEDLINK TRAINING ROOM<sup>2</sup>  
FREE—REGISTRATION REQUIRED
- 28 OCLC CONNEXION OVERVIEW<sup>1</sup>**  
9:00AM - 12:30PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$65—PREREQUISITE REQUIRED<sup>4</sup>
- 28 FEDLINK VENDOR BRIEFING: ISI WEB OF KNOWLEDGE AND CURRENT CONTENTS CONNECT**  
9:30AM - 11:30AM OR 1:30PM - 3:30PM  
NATIONAL DIGITAL LIBRARY LEARNING CENTER  
LIBRARY OF CONGRESS—MADISON BUILDING  
FREE—REGISTRATION REQUIRED

## SEPTEMBER

- 5 FEDLINK VENDOR BRIEFING: PROQUEST HISTORICAL NEWSPAPERS**  
9:30AM - 11:30AM OR 1:30PM - 3:30PM  
NATIONAL DIGITAL LIBRARY LEARNING CENTER  
LIBRARY OF CONGRESS—MADISON BUILDING  
FREE—REGISTRATION REQUIRED
- 9 SEARCHING AND ADMINISTERING FIRSTSEARCH<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125

- 10 INTRODUCTION TO SEARCHING OCLC<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—REGISTRATION REQUIRED
- 10 FEDLINK VENDOR BRIEFING: RAPSHEETS.COM**  
9:30AM - 11:30AM OR 1:30PM - 3:30PM  
NATIONAL DIGITAL LIBRARY LEARNING CENTER  
LIBRARY OF CONGRESS—MADISON BUILDING  
FREE—REGISTRATION REQUIRED
- 11 COPY CATALOGING ON OCLC<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED<sup>4</sup>
- 12 WEB INTERFACE TO THE OCLC ILL SUBSYSTEM<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED<sup>4</sup>
- 12 FEDLINK VENDOR BRIEFING: GALE GROUP**  
9:00AM - 12:00NOON OR 1:00PM - 4:00PM  
NATIONAL DIGITAL LIBRARY LEARNING CENTER  
LIBRARY OF CONGRESS—MADISON BUILDING  
FREE—REGISTRATION REQUIRED
- 13-17 LIBRARY ASSESSMENT AND BENCHMARKING INSTITUTE<sup>3</sup>**  
SLA, FLICC, AND ARL  
MONTEREY, CA
- 13 ALTERNATIVE WEB<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED<sup>4</sup>
- 18 MANAGING YOUR LIBRARY'S WEB SITE<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED<sup>4</sup>
- 19 ORIGINAL CATALOGING ON OCLC<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED<sup>4</sup>
- 19 FEDLINK VENDOR BRIEFING: DIALOG E-JOURNAL LINKING**  
9:30AM - 11:30AM  
NATIONAL DIGITAL LIBRARY LEARNING CENTER  
LIBRARY OF CONGRESS—MADISON BUILDING  
FREE—REGISTRATION REQUIRED
- 20 OCLC AUTHORITIES<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED<sup>4</sup>

- 23 VIRTUAL REFERENCE IN THE FEDERAL LIBRARY: POLICIES, PRACTICES AND PROSPECTS<sup>3</sup>**  
9:00AM - 4:00PM  
LIBRARY OF CONGRESS  
FEE—TBD—REGISTRATION REQUIRED
- 24 OCLC CONNEXION DEMO<sup>1</sup>**  
9:00AM - 10:30AM  
FEDLINK TRAINING ROOM<sup>2</sup>  
FREE—REGISTRATION REQUIRED
- 25 OCLC CATALOGING MICROENHANCER<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED<sup>4</sup>
- 25 FEDLINK VENDOR BRIEFING: DIALOG**  
9:30AM - 11:30AM  
NATIONAL DIGITAL LIBRARY LEARNING CENTER  
LIBRARY OF CONGRESS—MADISON BUILDING  
FREE—REGISTRATION REQUIRED

## OCTOBER

- 3 FEDLINK VENDOR BRIEFING: PROQUEST INTELLIGENCE RESOURCES**  
9:30AM - 11:30AM OR 1:30PM - 3:30PM  
NATIONAL DIGITAL LIBRARY LEARNING CENTER  
LIBRARY OF CONGRESS—MADISON BUILDING  
FREE—REGISTRATION REQUIRED
- 10 FEDLINK VENDOR BRIEFING: PROQUEST ETHNIC RESOURCES**  
9:30AM - 11:30AM OR 1:30PM - 3:30PM  
NATIONAL DIGITAL LIBRARY LEARNING CENTER  
LIBRARY OF CONGRESS—MADISON BUILDING  
FREE—REGISTRATION REQUIRED

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*FEDLINK Technical Notes* is published by the Federal Library and Information Center Committee. Send suggestions of areas for FLICC attention or for inclusion in *FEDLINK Technical Notes* to:

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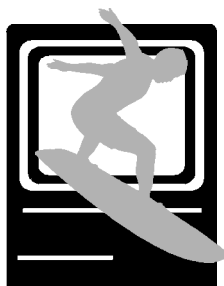
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FLICC was established in 1965 (as the Federal Library Committee) by the Library of Congress and the Bureau of the Budget for the purpose of concentrating the intellectual resources of the federal library and related information community. FLICC's mission is to foster excellence in federal library and information services through interagency cooperation and to provide guidance and direction for the Federal Library and Information Network (FEDLINK).



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## **Forum 2002 Executive Keynote Speech Now Online**

"Information is the key to the prevention of terrorist attacks," said Viet Dinh, assistant attorney general for the Office of Legal Policy in the Justice Department, who delivered the executive keynote speech at the 2002 FLICC Forum. Addressing the crowd of federal librarians and other information specialists, Dinh said, "The overriding objective of the Justice Department is to prevent terrorist attacks, and those of you in this room are our critical partners in this effort. You must help educate the citizenry by disseminating the true policies of our government. It is critical that citizens be fully engaged in the war on terrorism." A video of his entire speech, including an introductory speech by Winston Tabb, Associate Librarian of Congress, is now on the FLICC Web site's Educational Video Library page at <http://www.loc.gov/flicc/vidlib.html>.

## **Awards Ceremony Honors Federal Librarians, Library Technicians, Libraries**

Watch the 2001 FLICC Awards Ceremony online at <http://www.loc.gov/flicc/vidlib.html>. Federal libraries and staff throughout the United States and abroad competed in three award categories for the third annual FLICC Awards.

FLICC announced the winners of its national awards for federal librarianship at the 19th Annual FLICC Forum on Federal Information Policies on March 19 at the Library of Congress in Washington, D.C. The awards recognized the many innovative ways that federal libraries, librarians and library technicians fulfill the information demands of government, business, scholarly communities and the American public.

For more information on the 2001 award winners, see the Awards press release at <http://www.loc.gov/flicc/vidlib.html>. For the latest information on the upcoming 2002 awards cycle, visit the FLICC Web site at for the 2002 nomination packet of see page 3 of this issue of *FEDLINK Technical Notes*. ■

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